

Unico Preferred Contractor (UPC) Program Fact Sheet

Company Registration

The UPC program provides significant benefits for you and your firm. However, in order to be in the program and get these benefits, you have to be registered in the program. Please take a few moments to register your firm, key staff, and service areas at <u>https://www.unicosystem.com/upc-registration</u>.

Up to 10-year parts only warranty

We are proud to be able to offer - EXCLUSIVELY TO UNICO PREFERRED CONTRACTORS -

a 10-year parts only warranty on all registered Unico System blower and coil combination installations. *Unregistered installations by a UPC automatically receive a 5-year parts only warranty.* This is a limited equipment warranty covering manufacturer defects for Unico coil modules, Unico blower modules, Unico supply tubing, Unico outlets, and Unico iSERIES outdoor units. The warranty provides non-prorated coverage for the purchasing homeowner. For details and limitation for the Unico UPC limited equipment warranty, visit <u>https://www.unicosystem.com/trade/specifications-bulletins</u> and see Unico Bulletin 10 – 014.002.

Warranty for Parts ONLY . Excludes labor and freight charges.	Bronze	Silver	Gold
 ✓ - Covers Single Modules ◆ - Minimum Blower and Coil 	YEAR	YEAR	YEAR
	Warranty without Project Registration	Standard UPC warranty	Extended UPC warranty with submitted Project Registration within 90-days of install
Owner Occupied Residential Projects (See bulletin below for details)	\checkmark	\checkmark	Blower/Coil Combo
Commercial, Rental Property, & Specialty Projects	\checkmark	N/A	N/A

Most importantly, the 10-year warranty is only available on finished projects that you register. A qualified project is one that, minimally includes a blower and coil. Warranty starts from the day the installation is completed, but you have 90 days from the date of the finished installation to get the project registered. The registration form is simple and straightforward, and registering a project should take no more than a few minutes. Here is where you can register all your projects: <u>https://www.unicosystem.com/product-registration</u>

Website listing and Leads

One of the biggest benefits of being a Unico Preferred Contractor is being listed on our Contractor Finder page (<u>https://www.unicosystem.com/ContractorFinder</u>). End users can visit that page, type in their zip code and see all the UPCs who work in that zip code. Over 350,000 end users visit our website each year – and over 200,000 visit our Contractor Finder page with many of those clicking through to contact a contractor. This means Unico System leads for your firm.

Sales support everywhere

Unico has the best sales support in the business, starting with our Sales Team. And now, all UPCs will be working closely with our UniConcierge Customer Care department. In addition, we pride ourselves on our Local Unico Experts – a group of top manufacturer's reps in every market in North America. Most of the Local Unico Experts have been with us for years.

Technical and design support when you need it

Unico's five-person Customer Service Department is available by phone at 800-527-0896, by email at <u>service@unicosystem.com</u>, and Unico Text-A-Tech at 314-222-2487. We also have a free design service that is available to UPCs. We're here to help when you need us.

Extensive and free training

As a UPC, you will be able – and encouraged – to have you and your team make use of our available training options. Visit Unico University (<u>https://go.bluevolt.com/unico/s/home</u>) to sign up for our in-person training options and register in the online training center to get access to over 40 hours of self-tested course work and training ranging from 15 minute introductions to full eight hour technical trainings.

Financing that's fast and flexible

Unico has teamed up with Service Finance Company to provide you with the option of offering various financing options to your Unico System customers. End users get better rates, more favorable terms, and can be approved in as little as three minutes.

More sales tools than any other manufacturer

We know it takes a better contractor to sell and install our products. As a Unico Preferred Contractor, you are the best of the best. We have a free and always available choice of support materials and sales tools for you to use to promote and sell The Unico System. Here they are: <u>https://www.unicosystem.com/trade#resources</u>

All details about the Unico Preferred Contractor Program (UPC) are available on-line and in electronic format at: <u>https://www.unicosystem.com/UPC</u>



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