

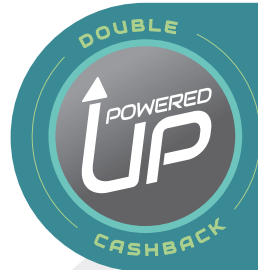


PRO
PARTNER

2024 SPRING PRO PARTNER EXCLUSIVE

CASHBACK PROMOTIONS

PRO PARTNER GUIDELINES



PRO PARTNERS GET
CASHBACK
& **KWIKCOMFORT**
REBATES FOR
SELLING RHEEM

FEBRUARY 1, 2024–MAY 31, 2024



Reward yourself for selling and installing Rheem® qualifying equipment by participating in the Pro Partner™ CashBack and Residential KwikComfort® Financing Promotion.

Pro Partners can now earn up to DOUBLE cash back on qualifying equipment with the Powered Up CashBack Promotion.

From February 1st through May 31st, on qualifying Rheem equipment, you can now receive up to \$1,250 CashBack for each home installation and up to an 8% rebate on all Residential KwikComfort Financing menus.

CashBack

Promotion Participation Made Easy

To participate, there is nothing you will need to do—Rheem® will automatically enroll you into the promotion. Once you are enrolled in the Spring Pro Partner™ promotion, you will receive an email notification from Rheem confirming your enrollment and program details. You must have a user account on My.Rheem.com in order to submit claims through the Contractor Serial Tool (CST) for the promotion. See Terms & Conditions for further details.

Hassle-Free Rebate Filing

The CST Dashboard houses all CST options including claim entry, payment method setup and reporting. This makes it easy for you to submit and manage your claims from one location on My.Rheem.com. Rebate claim submissions begin February 1, 2024, and must be submitted within 30 days of installation date to be considered eligible for payment. CashBack rebates will be paid to you via re-loadable pay card or to your business via direct deposit. The payment method is selected by you in the CST Dashboard and must be complete before your first claim entry. To update or change your payment method you must contact help@myrheem.com. For more information regarding payment methods, see the Contractor Serial Tool Payment Method Reference Guide available in My.Rheem.com under the *Promotions* portal within the Pro Partner dashboard. The *Residential KwikComfort® Financing* rebate will be applied to your direct deposit account set up with Synchrony every 15–30 days following claim approval. See Terms & Conditions for more details.

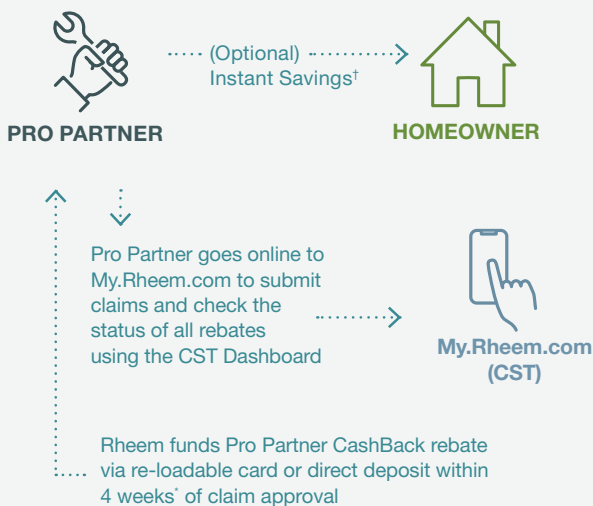
Optional Savings For Homeowners

It's up to you if you want to keep the full rebate, or pass along the rebate to your customers. Rheem will not promote any rebate offers to homeowners.

Important – Special RGEA14 ULN and RGEAZR ULN Financing Only Rebate

During the Spring promotion, February 1st through May 31st, as a Pro Partner you can receive up to an 8% financing only rebate on RGEA14 ULN and RGEAZR ULN installations. See the qualifying equipment rebate matrix on the following pages for equipment installation details. Pro Partners must claim their RGEA14 ULN and RGEAZR ULN installations under rebate “2024 Rheem Spring Pro Partner RGEA14 ULN and RGEAZR ULN Special *KwikComfort® Financing* Promotion” in the CST Dashboard. **All other claims** should be filed under rebate “2024 Rheem Spring Pro Partner CashBack and *Residential KwikComfort® Financing* Promotion.”

HERE'S HOW IT WORKS:



† Pro Partners can choose whether or not they want to offer the rebate to their customers.
* KwikComfort rebate is funded to the direct deposit account set up with Synchrony within 15–30 days after claim approval.

WHAT IS THE CST?

The Contractor Serial Tool (CST) is Rheem's serial validation tool that allows you to enter claims to redeem rebates or points for installing qualifying Rheem equipment. The CST saves you time by allowing you to redeem rewards for multiple programs and promotions with one claim submission.



Pro Partner Reporting

You will be able to view, customize and download reporting for your claims from the CST Dashboard. There, you can also review all claim details submitted, payment status and more.

PROMOTION REBATE MATRIX

PRO PARTNER CASHBACK & RESIDENTIAL KWIKCOMFORT FINANCING REBATE:
FEBRUARY 1, 2024 THROUGH MAY 31, 2024



2024 SPRING CASHBACK M1 PRODUCT MATRIX

	CashBack Rebate	KwikComfort Rebate	Outdoor HVAC ¹	Indoor HVAC ²	EcoNet® Smart Thermostat / Any Thermostat ³
Heat Pumps	\$1,250.00	Up To 8% Off Contractor Cost	Endeavor® Prestige® Series RP18AZ	Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ Air Handler RHMVZ**C	EcoNet® RETST800SYS
	\$600.00	Up To 8% Off Contractor Cost	Endeavor® Classic Plus® Series RD17AZ	Air Handler RH2VZ, RH2TZ, RH3VZ, RHMVZ	EcoNet® RETST800SYS
	\$600.00	Up To 8% Off Contractor Cost	Endeavor® Classic Plus® Series RP16AZ	Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ Air Handler RH3VZ	EcoNet® RETST800SYS or 2-stage 24V 3-stage operation only
	\$400.00	Up To 8% Off Contractor Cost	Endeavor® Classic Plus® Series RD16AZ	Endeavor® Air Handler RHMV**N	Fujitsu
	\$250.00	Up To 8% Off Contractor Cost	Endeavor® Classic Plus® Series RP15AZ	Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ	EcoNet® RETST800SYS or 2-stage 24V
	\$200.00	Up To 8% Off Contractor Cost	Endeavor® Classic Plus® Series RP15AZ	Endeavor® Classic® Series R801V UH, R801V DZ, R801V**UH Ultra Low NOx ⁴ , R951V, R921V, R951V**UH Ultra Low NOx ⁴ Air Handler RH2VZ, RH2TZ, RWMV**C, RB2TZ	EcoNet® RETST800SYS or 2-stage 24V
Air Conditioner Systems	\$1,250.00	Up To 8% Off Contractor Cost	Endeavor® Prestige® Series RA18AZ	Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ Classic® Series R951V**UH Ultra Low NOx ⁴ , R801V**UH Ultra Low NOx ⁴ Air Handler RHMVZ**C	EcoNet® RETST800SYS
	\$600.00	Up To 8% Off Contractor Cost	Endeavor® Classic Plus® Series RA16AZ	Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ Classic® Series R951V**UH Ultra Low NOx ⁴ , R801V**UH Ultra Low NOx ⁴ Air Handler RH3VZ	EcoNet® RETST800SYS or 2-stage 24V 3-stage operation only
	\$200.00	Up To 8% Off Contractor Cost	Endeavor® Classic Plus® Series RA15AZ	Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ	EcoNet® RETST800SYS or 2-stage 24V 3-stage operation only
	\$150.00	Up To 8% Off Contractor Cost	Endeavor® Classic Plus® Series RA15AZ	Endeavor® Classic® Series R951V**UH Ultra Low NOx ⁴ , R801V**UH Ultra Low NOx ⁴ Air Handler RH3VZ	EcoNet® RETST800SYS or 2-stage 24V 3-stage operation only

Menu options and notes continued on next page.



PROMOTION REBATE MATRIX

PRO PARTNER CASHBACK & RESIDENTIAL KWIKCOMFORT FINANCING REBATE:
FEBRUARY 1, 2024 THROUGH MAY 31, 2024



2024 SPRING CASHBACK M1 PRODUCT MATRIX (CONT.)

	CashBack Rebate	KwikComfort Rebate	Outdoor HVAC ¹	Indoor HVAC ²	EcoNet® Smart Thermostat / Any Thermostat ³
Residential Packaged Units	\$600.00	Up To 8% Off Contractor Cost	Endeavor® Classic Plus® Series RGE(A/X)ZS, RAC(A/X)ZS, RHPXZS		Any Thermostat
		Up To 8% Off Contractor Cost	Endeavor® Classic® Series RGEAZR Ultra Low NOx ⁴		Any Thermostat
Individual Components	\$150.00	Up To 8% Off Contractor Cost		Endeavor® Prestige® Series R98MV, R97MV	EcoNet® RETST800SYS
	\$100.00	Up To 8% Off Contractor Cost		Endeavor® Classic Plus® Series R962V, R802V UH, R802V DZ Classic® Series R801V UH, R801V DZ, R801V*UH Ultra Low NOx ⁴ , R951V, R921V, R951V*UH Ultra Low NOx ⁴	EcoNet® RETST800SYS
	\$50.00	Up To 8% Off Contractor Cost		Endeavor® Classic® Series R801T UH Ultra Low NOx ⁴	
Mini-Split Systems	\$550.00	Up To 8% Off Contractor Cost	Prestige® Series Multi-Zone RO*HFZ**AJ1H ⁵	Classic Plus® / Classic® Series Multi-Zone RI*HHZ**AJ3S, RI*HHZ**AJ8S, RI*HFZ**AJ2S	
	\$250.00	Up To 8% Off Contractor Cost	Classic Plus® Series Multi-Zone RO*HFZ**AJ2S ⁵	Classic Plus® / Classic® Series Multi-Zone RI*HHZ**AJ3S, RI*HHZ**AJ8S, RI*HFZ**AJ2S	
	\$250.00	Up To 8% Off Contractor Cost	Prestige® Series Single-Zone RO1HGZ**AJ1S, RO1HGZ**AJ1H	Prestige® Series Single-Zone RIWHGZ**AJ1S	
	\$200.00	Up To 8% Off Contractor Cost	Classic Plus® Series Single-Zone RO1H*Z**AJ2H, RO1H*Z**AJ2S, RO1H*Z**AJ8S	Classic Plus® Series Single-Zone RIWH*Z**AJ2S, RIFH*Z**AJ2S, RISH*Z**AJ8S, RIGH*Z**AJ8S, RIMH*Z**AJ8S, RICH*Z**AJ8S	
	\$150.00	Up To 8% Off Contractor Cost	Classic® Series Single-Zone RO1HFZ**AA3S, RO1HHZ**AJ3S	Classic® Series Single-Zone RIWHFZ**AA3S, RIWHHZ**AJ3S	

¹Qualifying installations must meet the minimum efficiency standards set by the US Department of Energy (DOE). ²System must include a Rheem® matched coil to be eligible for rebate. ³A Rheem thermostat is recommended to complete a Rheem system rebate. However, any other thermostat listed as eligible from Rheem Parts Division can also be used to complete a Rheem System rebate. ⁴Only the Ultra Low NOx model is eligible. ⁵For the Multi-Zone Mini-Split systems, rebate amount covers installation of (1) outdoor and (1) indoor unit. The rebate amount will not increase with additional indoor unit installations.

PROMOTION REBATE MATRIX

PRO PARTNER CASHBACK & RESIDENTIAL KWIKCOMFORT FINANCING REBATE:
FEBRUARY 1, 2024 THROUGH MAY 31, 2024



2024 SPRING CASHBACK M PRODUCT MATRIX					
	CashBack Rebate	KwikComfort Rebate ¹	Outdoor HVAC ²	Indoor HVAC ¹	EcoNet® Smart Thermostat / Any Thermostat ³
Heat Pumps	\$1,250.00	Up To 8% Off Contractor Cost	Prestige® Series RP20	Prestige® Series R98V, R97V, R96V, R802V Air Handler RHMV (EEV-EcoNet)	EcoNet® RETST800SYS
	\$600.00	Up To 8% Off Contractor Cost	Classic Plus® Series RP17	Prestige® Series R98V, R97V, R96V, R802V Air Handler RHMV (EEV-EcoNet), RH2T (EEV-EcoNet)	EcoNet® RETST800SYS
	\$400.00	Up To 8% Off Contractor Cost	Classic Plus® Series RP17**H	Air Handler RHMV****N	RXRNRUZ RXRSRY RXTRX
	\$300.00	Up To 8% Off Contractor Cost	Classic® Series RP16	Prestige® Series R98V, R97V, R96V, R801V, R802V Classic Plus® Series R801V Air Handler RH2V	Any Thermostat
	\$200.00	Up To 8% Off Contractor Cost	Classic® Series RP15	Prestige® Series R98V, R97V, R96V, R802V Air Handler RH1V	Any Thermostat
	\$150.00	Up To 8% Off Contractor Cost	Classic® Series RP15	Classic Plus® Series R92T, R95T, R96T, R801T ⁴ , R801V, R802T Air Handler RH1T, RBHP	Any Thermostat
Air Conditioner Systems	\$1,200.00	Up To 8% Off Contractor Cost	Prestige® Series RA20	Prestige® Series R98V, R97V, R96V, R802V Air Handler RHMV (EEV-EcoNet)	EcoNet® RETST800SYS
	\$600.00	Up To 8% Off Contractor Cost	Classic Plus® Series RA17 ⁵	Prestige® Series R98V, R97V, R96V, R802V Air Handler RH2V (EcoNet), RH2T (EcoNet)	EcoNet® RETST800SYS
	\$200.00	Up To 8% Off Contractor Cost	Classic® Series RA17 (Non-Communicating)	Prestige® Series R98V, R97V, R96V, R802V Classic Plus® Series R801V Air Handler RH2V, RH2T	Any Thermostat
	\$150.00	Up To 8% Off Contractor Cost	Classic® Series RA16	Prestige® Series R98V, R97V, R96V, R802V Air Handler RH1V	Any Thermostat
	\$100.00	Up To 8% Off Contractor Cost	Classic® Series RA16	Classic Plus® Series R92T, R95T, R96T, R801T ⁴ , R801V, R802T Air Handler RH1T, RBHP	Any Thermostat

Menu options and notes continued on next page.



PROMOTION REBATE MATRIX

PRO PARTNER CASHBACK & RESIDENTIAL KWIKCOMFORT FINANCING REBATE:
FEBRUARY 1, 2024 THROUGH MAY 31, 2024



2024 SPRING CASHBACK M PRODUCT MATRIX (CONTINUED)					
	CashBack Rebate	KwikComfort Rebate ¹	Outdoor HVAC ²	Indoor HVAC ¹	EcoNet® Smart Thermostat / Any Thermostat ³
Residential Packaged Units	\$600.00	Up To 8% Off Contractor Cost	Prestige® Series RGEA16, RQRM		Any Thermostat
	\$400.00	Up To 8% Off Contractor Cost	Classic® Series RGEA15, RACA15		Any Thermostat
		Up To 8% Off Contractor Cost	Classic® Series RGEA14 Ultra Low NOx		Any Thermostat
Individual Components	\$200.00	Up To 8% Off Contractor Cost		Prestige® Series R98V, R97V	EcoNet® RETST800SYS
	\$150.00	Up To 8% Off Contractor Cost		Prestige® Series R96V, R802V Classic Plus® Series R801V	EcoNet® RETST800SYS
	\$50.00	Up To 8% Off Contractor Cost		Prestige® Series R96V, R802V Classic Plus® Series R801V, R801T Ultra Low NOx ⁶	

¹System must include a Rheem® matched coil to be eligible for rebate. ²Qualifying installations must meet the minimum efficiency standards set by the US Department of Energy (DOE). ³Any Rheem thermostat is recommended to complete a Rheem system rebate. However, any other thermostat from Rheem Parts Division can also be used to complete a Rheem System rebate. ⁴R801T matched with RP15 and RA16 listed in the matrix represents both the R801TA furnace and the R801T**MUA Ultra Low NOx furnace. ⁵Does not include the following non-communicating models: RA1724AJ2NB, RA1736AJ2NB, RA1748AJ2NB and RA1760AJ2NB. ⁶Only the R801T Ultra Low NOx model is eligible.

PROMOTION REBATE MATRIX

PRO PARTNER CASHBACK & RESIDENTIAL KWIKCOMFORT FINANCING REBATE:
FEBRUARY 1, 2024 THROUGH MAY 31, 2024



2024 SPRING CASHBACK M1 & M MIX PRODUCT MATRIX					
CashBack Rebate	KwikComfort Rebate	Outdoor HVAC ²	Indoor HVAC ¹	EcoNet® Smart Thermostat / Any Thermostat ³	
Heat Pumps	\$1,250.00	Up To 8% Off Contractor Cost	Prestige® Series RP20	Endeavor® Prestige® Series R98MV, R97MV Endeavor® Classic Plus® Series R962V, R802V UH	EcoNet® RETST800SYS
	\$600.00	Up To 8% Off Contractor Cost	Classic Plus® Series RP17	Endeavor® Prestige® Series R98MV, R97MV Endeavor® Classic Plus® Series R962V, R802V UH Endeavor® Classic® Series R801V UH, R801V DZ, R951V, R921V	EcoNet® RETST800SYS
	\$300.00	Up To 8% Off Contractor Cost	Classic® Series RP16	Endeavor® Prestige® Series R98MV, R97MV Endeavor® Classic Plus® Series R962V, R802V UH Endeavor® Classic® Series R801V UH, R801V DZ, R801V**UH Ultra Low NOx ⁴ , R951V, R921V, R951V**UH Ultra Low NOx ⁴	Any Thermostat
	\$200.00	Up To 8% Off Contractor Cost	Classic® Series RP15	Endeavor® Prestige® Series R98MV, R97MV Endeavor® Classic Plus® Series R962V, R802V UH	Any Thermostat
	\$150.00	Up To 8% Off Contractor Cost	Classic® Series RP15	Endeavor® Classic® Series R801V UH, R801V DZ, R801V**UH Ultra Low NOx ⁴ , R951V, R921V, R951V**UH Ultra Low NOx ⁴	Any Thermostat
	\$1,250.00	Up To 8% Off Contractor Cost	Endeavor® Prestige® Series RP18AZ	Prestige® Series R98V, R97V, R802V UH & DF	EcoNet® RETST800SYS
	\$600.00	Up To 8% Off Contractor Cost	Endeavor® Classic Plus® Series RP16AZ	Prestige® Series R98V, R97V, R96V, R802V UH & DF	EcoNet® RETST800SYS or 2-stage 24V 3-stage operation only
	\$250.00	Up To 8% Off Contractor Cost	Endeavor® Classic Plus® Series RP15AZ	Prestige® Series R98V, R96V, R802V UH & DF	EcoNet® RETST800SYS or 2-stage 24V
Air Conditioner Systems	\$1,200.00	Up To 8% Off Contractor Cost	Prestige® Series RA20	Endeavor® Prestige® Series R98MV, R97MV Endeavor® Classic Plus® Series R962V, R802V UH	EcoNet® RETST800SYS
	\$1,250.00	Up To 8% Off Contractor Cost	Endeavor® Prestige® Series RA18AZ	Prestige® Series R98V, R97V, R96V, R802V UH & DF	EcoNet® RETST800SYS
	\$600.00	Up To 8% Off Contractor Cost	Endeavor® Classic Plus® Series RA16AZ	Prestige® Series R98V, R97V, R96V, R802V UH & DF	EcoNet® RETST800SYS or 2-stage 24V 3-stage operation only
	\$200.00	Up To 8% Off Contractor Cost	Endeavor® Classic Plus® Series RA15AZ	Prestige® Series R98V, R97V, R96V, R802V UH & DF	EcoNet® RETST800SYS or 2-stage 24V 3-stage operation only

¹Qualifying installations must meet the minimum efficiency standards set by the US Department of Energy (DOE). ²System must include a Rheem® matched coil to be eligible for rebate. ³A Rheem thermostat is recommended to complete a Rheem system rebate. However, any other thermostat listed as eligible from Rheem Parts Division can also be used to complete a Rheem System rebate. ⁴Only the Ultra Low NOx model is eligible.

PROMOTION REBATE MATRIX



PRO PARTNER KWIKCOMFORT FINANCING REBATE: FEBRUARY 1, 2024 THROUGH MAY 31, 2024

The Rheem Residential KwikComfort Financing program will be offering up to 8% off contractor costs on all promotional menus for Pro Partners on qualifying Rheem HVAC equipment beginning FEBRUARY 1, 2024 through MAY 31, 2024

RESIDENTIAL KWIKCOMFORT® FINANCING 2024 PRO PARTNER						
	Plan	Promotion Offer	Monthly Payment Factor	Est. # of Payments	Merchant Fee	Up to 8% OFF Pro Partner Cost During Promotion¹
Deferred Interest	920	No Monthly Interest if Paid in Full within 6 Months	2.50%	N/A	4.45%	Free
	921	No Monthly Interest if Paid in Full within 9 Months	2.50%	N/A	5.45%	Free
	922	No Monthly Interest if Paid in Full within 12 Months		N/A	6.20%	Free
	923	No Monthly Interest if Paid in Full within 15 Months		N/A	6.65%	Free
	924	No Monthly Interest if Paid in Full within 18 Months		N/A	6.95%	Free
925	No Monthly Interest if Paid in Full within 24 Months	N/A		10.10%	2.10%	
Fixed Payment	940	3.99% APR Until Paid in Full	1.25%	94	22.10%	14.10%
	941	5.99% APR Until Paid in Full		102	15.95%	7.95%
	942	7.99% APR Until Paid in Full		115	11.10%	3.10%
	943	9.99% APR Until Paid in Full		132	7.95%	Free
	950	5.99% APR Until Paid in Full	1.50%	82	14.60%	6.60%
	951	7.99% APR Until Paid in Full		88	10.20%	2.20%
	952	9.99% APR Until Paid in Full		98	7.60%	Free
	960	3.99% APR Until Paid in Full	1.75%	64	15.60%	7.60%
	961	5.99% APR Until Paid in Full		68	12.85%	4.85%
	962	7.99% APR Until Paid in Full		73	9.10%	1.10%
	963	9.99% APR Until Paid in Full		78	7.20%	Free
	964	10.99% APR Until Paid in Full		82	5.20%	Free
	965	11.99% APR Until Paid in Full	86	4.20%	Free	
	970	5.99% APR Until Paid in Full	2.00%	58	11.10%	3.10%
	971	7.99% APR Until Paid in Full		61	7.95%	Free
	972	9.99% APR Until Paid in Full		65	7.00%	Free
	980	5.99% APR Until Paid in Full	3.00%	37	7.95%	Free
	981	7.99% APR Until Paid in Full		38	7.20%	Free
	982	9.99% APR Until Paid in Full		40	6.35%	Free
	990	5.99% APR Until Paid in Full	4.00%	27	7.20%	Free
991	7.99% APR Until Paid in Full	28		6.95%	Free	
992	9.99% APR Until Paid in Full	28		5.45%	Free	
Equal Monthly Payments	930	25 Month No Monthly Interest	4.00%	25	10.85%	2.85%
	931	36 Month No Monthly Interest	2.78%	36	15.70%	7.70%
	932	48 Month No Monthly Interest	2.08%	48	17.45%	9.45%
	933	60 Month No Monthly Interest	1.67%	60	19.95%	11.95%
	934	72 Month No Monthly Interest	1.39%	72	23.45%	15.45%

Menu options and notes continued on next page.

PROMOTION REBATE MATRIX



PRO PARTNER KWIKCOMFORT FINANCING REBATE: FEBRUARY 1, 2024 THROUGH MAY 31, 2024

The Rheem Residential KwikComfort Financing program will be offering up to 8% off contractor costs on all promotional menus for Pro Partners on qualifying Rheem HVAC equipment beginning FEBRUARY 1, 2024 through MAY 31, 2024

Promotional Selection: In addition to the 6 Month Deferred Interest with Payment promotion, merchants may select up to five additional promotions.

*¹Fee after rebate on installation of eligible equipment listed on the Rheem ProPartner 2024 CashBack rebate matrix. Pro Partners are eligible to receive a rebate of up to 8% off contractor costs on all Residential KwikComfort Financing promotions for the installation of eligible equipment (all equipment must be installed exactly as shown on the qualifying equipment rebate matrix, or include one of the qualifying individual components (R98V, R97V, R96V, R802V, R801T Ultra Low NOx, R801V, R98MV, R97MV, R962V, R802V UH, R802V DZ, R801V UH, R801V DZ, R951V, R921V, R951V*UHU, R801T UH ULN), to be eligible for the promotional financing rebate. Qualifying installations must meet the minimum efficiency standards set by the US Department of Energy (DOE). These claims must be submitted through the CST (My.Rheem.com) in order to qualify for the Residential KwikComfort Financing rebate. The sales slip still must be submitted to Synchrony to be validated for processing. No Interest Until Paid In Full 60 Month and 72 Month Promotions are only eligible for 17- and 20-SEER M equipment and 16- and 18-SEER M1 Endeavor equipment installed as listed on the qualifying rebate matrix. The Endeavor RD16AZ does not qualify for the No Interest Until Paid In Full 60 Month and 72 Month Promotions.*

SYNCHRONY TERMS AND CONDITIONS

Promotional Updates: Merchants may change promotions at any time by logging into Business Center at: bc.syf.com

Activation Fee: Customers will be charged a one-time fee of \$29 on their initial purchase. This does not apply to future purchases.

Split Tickets: Split tickets between multiple Synchrony Bank credit card programs and/or other lenders are not allowed.

Dealer Terms: There may be a minimum volume required on your program. Please ask your sales representative if one applies.

Note: Synchrony® reserves the right to restrict available promotions by merchant.

CONTACT SYNCHRONY

Inside Sales: 1.877.891.9803

- Enroll in Transact
- Promotional Questions
- Training Requests

Merchant Services: 1.888.222.2176

- Cardholder Account Lookup
- Process an Application
- Request an Authorization

In keeping with its policy of continuous progress and improvement, Rheem reserves the right to make changes to this promotion without notice.

PRO PARTNER™ TERMS & CONDITIONS



- The promotion is subject to termination at Rheem's discretion. This promotion cannot be combined with any other promotion from Rheem®.
- Installations for commercial applications / commercial properties (rental properties) are not eligible.
- Rebate is only eligible for residential installations on single-family dwellings.
- Rebate is applicable to multiple units in single-family dwellings.
- The Pro Partner's account must be in good credit standing with the distributor in order to participate in this special promotion.
- Installations through National Accounts (such as The Home Depot, ARS and Service Experts) are NOT eligible for the CashBack Promotion.
- Rheem agrees that all information within claims submitted, including serial numbers, will be audited by Rheem for accuracy.
- Your distributor that enrolled you in the Pro Partner program has final approval of promotion participation eligibility. Any proven fraudulent activity may result in the Pro Partner's account being put under review or suspended from promotion participation as determined by Rheem. Pro Partner may be held responsible for funding paid rebates back to the distributor and Rheem; or Rheem will withhold future rebates due to the Pro Partner in the amount of the fraudulent rebates paid.
- All participating Pro Partners must be enrolled as eligible for the promotion and must have a My.Rheem.com user account. All promotion participants must be enrolled and set up their rebate payment method no later than May 31, 2024.
- Due to 1099 tax requirements, you may be required to provide personal and business information, as this is required for any person receiving more than \$600 in rewards.
- Qualifying systems and individual unit components are outlined on the eligible product matrix.
- Qualifying systems and individual unit components must be purchased through your HVAC distributor that enrolled you in the Pro Partner program. Qualifying equipment must be sold and installed between 2/1/2024 through 5/31/2024 in order to be eligible for CashBack and *KwikComfort Financing* rebates.
- Qualifying installations must meet the minimum efficiency standards set by the US Department of Energy (DOE) to receive CashBack and *KwikComfort* rebates.
- Only one qualifying purchase should be submitted per rebate. It is the Pro Partner's responsibility to check their submitted claims and ensure the claims reflect the expected rebate amount. Once a rebate is submitted, it will be at Rheem's discretion whether the claim can be adjusted. **Claims that have been batched for payment or paid out cannot be adjusted. Please ensure you have reviewed your claim on the confirmation screen prior to submitting your claim.**
- Promotion enrollment and participation is dependent upon the date of Pro Partner Program enrollment completion. To be eligible for Spring promotions, the contractor must be enrolled in the Pro Partner program by May 31st to participate in Spring CashBack and *KwikComfort Financing*. Participation in promotional installation eligibility dates will be adjusted to begin based on the month of the Pro Partner Program enrollment completion date.
- Claims submitted in error that have NOT been batched for payment or paid out can be adjusted by submitting a ticket into the Help Desk (help@myrheem.com). For adjustments to be made, the Pro Partner must submit an invoice showing proof of installation with their request.
- **Rebate Funding Responsibilities:**
 - The Pro Partner will receive the full amount of the listed rebate (per Terms & Conditions) and can choose to pass along any given amount to their customers. If desired, the Pro Partner can use earned accrued co-op dollars to promote and advertise the promotion in their market.
- All rebate claims must be submitted online at My.Rheem.com through the Contractor Serial Tool (CST) **within 30 days from installation date** to be considered eligible for payment to the Pro Partner. Pro Partners are eligible to receive up to an 8% rebate on all *Residential KwikComfort Financing* menus for the installation of eligible equipment listed on the CashBack promotion matrix. These claims must be submitted through the

CST in order to qualify for the *Residential KwikComfort Financing* rebate. The sales slip still must be sent to Synchrony to be validated. **No exceptions will be allowed. All documentation received after 30 days from the installation date will be denied for processing.**

• Rheem CashBack Rebate Payment Terms:

- Pro Partners are responsible for reviewing and confirming they received payment for all claims. Claims where payments were not received from previous years' promotions are no longer eligible, and will not be paid out, no matter the reasoning.
- Pro Partners can choose from direct deposit or re-loadable card to receive their funds for the CashBack rebate:
 - Direct Deposit – For payment to a Pro Partner business via direct deposit.
 - Users will be required to provide their business account direct deposit information and a copy of a void check for validation.
 - IMPORTANT: Direct deposit accounts must be set up and validated before any claims are approved and funds can be deposited.
 - Direct deposit accounts will be funded every other week for approved claims.
 - Pay Card – For payment to an individual via re-loadable pay card.
 - New users will receive an e-mail from **notification@360digitalpayments.com** after the submission of their first claim. This e-mail is to confirm your shipping address before your re-loadable card is mailed to ensure you receive it. This card can be re-loaded for future Rheem promotions.
 - IMPORTANT: Funding deposit notifications will be e-mailed to the card holder when funds have been automatically loaded onto your re-loadable pay card.
 - The card received in the mail is re-loadable, so do not dispose of it after the promotion ends.
 - Funds not received within 12 months will be forfeited.
 - Card can be used for other Rheem promotions hosted through the Contractor Serial Tool (CST).
 - There may be a replacement fee for lost / stolen cards.
 - Rheem is not responsible for lost, stolen or misdirected paperwork or re-loadable pay cards.
 - US residents are subject to a 1099 miscellaneous income tax for spiffs totaling \$600 or more annually.

- Offer valid to legal residents of the continental United States, Alaska and Hawaii only.

• Residential KwikComfort Financing Rebate Funding

- Twice a month, Synchrony will calculate all eligible sales entered through the CST that were funded and process the rebate amount by Pro Partner. Synchrony will audit claims submitted through the CST against sales slips to validate claim information.
- The rebate will be an ACH Deposit into the Pro Partner's business checking accounting set up with Synchrony Financial.
- Funding will be within 15–30 days after claim approval

IMPORTANT: 2024 SPRING PRO PARTNER CASHBACK & KWIKCOMFORT PROMOTION DATES	
CashBack & <i>KwikComfort</i> Promotion Installation Start	Thursday, February 1, 2024
CashBack & <i>KwikComfort</i> Promotion Installation End	Friday, May 31, 2024
*Final Day for Contractor Enrollment / Registration to qualify for CashBack & <i>KwikComfort</i>	Friday, May 31, 2024
All Rebate Submissions Due	30 days from installation*

*June 30, 2024 will be the final deadline for CashBack rebate claim submissions.

NOTE: 2024 Spring Pro Partner CashBack and Residential KwikComfort Financing Promotion – All documentation is available on My.Rheem.com or can be requested from your distributor.